

The Military Health System (MHS) is modernizing TRICARE to better serve beneficiaries and to respond to changes in law and policy. Most changes will go into effect on January 1, 2018.

**The TRICARE 2017 (T2017) contracts will consolidate three regions into two for streamlined healthcare delivery**



The **North** and **South** regions will become the new **East** region with Humana Military becoming the Regional Contractor beginning on January 1, 2018. The **West** region will remain the same geographically with Health Net Federal Services becoming the Regional Contractor on January 1, 2018. The TRICARE Benefit is the same regardless of where you live, but there are different customer service contracts for each region. The Regional Contractor is the main resource for customer service, claims processing, and prior authorization for certain health care services. Beneficiaries should expect outreach

communications from the incoming Regional Contractors during the fall 2017.

**On January 1, 2018 existing TRICARE Standard beneficiaries will be auto-enrolled in TRICARE Select**

**TRICARE Standard and Extra** will become the new TRICARE Select Plan. TRICARE Select is a self-managed, preferred provider network plan. Enrollment is required for new beneficiaries, but those beneficiaries currently using TRICARE Standard and Extra will be automatically enrolled in TRICARE Select on January 1, 2018. Beneficiaries will remain in TRICARE Select unless they change coverage or lose eligibility.



**TRICARE Prime and other TRICARE Plans will** likely undergo additional changes, but at this time details have not been released. Enrollment will be required for new beneficiaries. More details will be available on the TRICARE website - <https://www.tricare.mil/About/Changes>.

**TRICARE for Life** is not expected to change.

**Health Plan Costs for 2018**

Starting January 1, 2018, costs for TRICARE benefits will be charged by Calendar Year (Jan – Dec) instead of Fiscal Year (Oct – Sept).

Depending on your plan and when you became eligible for TRICARE you may be required to pay an enrollment fee. TRICARE costs are subject to change. More details will be available on the TRICARE website: <https://tricare.mil/about/changes/costs>

## TRICARE Changes Checklist – What Beneficiaries Need to Do

What You Need to Do		Important Dates
<input type="checkbox"/>	<b>Do you have a username and password for DS Logon?</b> If not, get a DS Logon. <a href="https://go.usa.gov/xRpAB">https://go.usa.gov/xRpAB</a>	Now
<input type="checkbox"/>	<b>Is your information—address, email and phone number—current in DEERS?</b> Check to be sure. <a href="http://www.tricare.mil/deers">www.tricare.mil/deers</a>	Now
<input type="checkbox"/>	<b>Have you signed up for TRICARE benefits updates?</b> Sign up today so you don't miss any important information. <a href="http://www.tricare.mil/about">www.tricare.mil/about</a>	Ongoing
<input type="checkbox"/>	<b>Did you have a baby or adopt a child? Did you get married or divorced? Did you move, retire, activate, or have any other significant life event?</b> Learn about what you need to do. <a href="http://www.tricare.mil/lifeevents">www.tricare.mil/lifeevents</a>	Ongoing
<input type="checkbox"/>	<b>Not sure what plans are offered where you live?</b> Use the plan finder to find out what you may be eligible for. <a href="http://www.tricare.mil/planfinder">www.tricare.mil/planfinder</a>	TBD
<input type="checkbox"/>	<b>Do you make monthly TRICARE payments electronically?</b> Be on the lookout. Your regional contractor will contact you to update your payment information.	After Oct. 1, 2017
<input type="checkbox"/>	<b>Do you or someone in your family have special needs?</b> Check our webpage for details about how to contact your new regional contractor. <a href="http://www.tricare.mil/casemanagement">www.tricare.mil/casemanagement</a>	Beginning Jan. 1, 2018

## TRICARE Changes Checklist – What Beneficiaries Need to Know

What You Need to Know	Important Dates
There will be an <b>enrollment freeze</b> for TRICARE Prime enrollments, and Primary Care Manager (PCM) changes will be delayed during the transfer of files to new regional contractors.	December 2017
A new <b>network provider directory</b> will be available. Visit <a href="http://www.tricare.mil/changes">www.tricare.mil/changes</a> .	Beginning Nov. 1, 2017
If you're enrolled in TRICARE Prime and are being <b>assigned a new PCM</b> , your regional contractor will notify you.	Beginning Dec. 24, 2017
Your new <b>regional contractor's call center</b> will open.	Beginning Nov. 20, 2017
Your new <b>regional contractor's website</b> will go live.	Beginning Jan. 1, 2018
<b>Explanation of Benefits (EOB) and authorization letters</b> will go paperless and be available electronically, and you will need a DS Login. You may opt in to receive a mailed EOB.	Beginning Jan. 1, 2018
Your new regional contractor will support your claims questions and will make new <b>claims forms and claims mailing address</b> available.	After Jan. 1, 2018